

Gite “La Vigne” Terms and Conditions

In order to ensure that all our guests enjoy their stay at La Vigne, we ask you to read through the following terms and conditions, sign to indicate that you accept them and return one copy to the owners. (We advise you to keep the second copy for your own records).

- 1) Fees: £100 / 120 Euros is required as a non-refundable deposit to secure the booking, with the balance being payable in full 4 weeks prior to the arrival date. Rental fees will include all water, electricity and heating costs. Any additional items, such as provision packs must also be paid for at this time.
- 2) A fully refundable Bond of £125 / 150 Euros against any breakages or damage is payable upon arrival at the cottage. This will be returned to the guests following a satisfactory inspection of the accommodation at the end of the rental period. Wherever possible this will take place at the time of departure but where this is not possible, the bond will be returned by post as soon as the property has been checked.
- 3) We ask that the cottage is left in a clean and tidy condition at the end of your stay. All cleaning equipment and materials will be provided for this purpose. Should the accommodation be left dirty or excessively untidy, the owners reserve the right to extract the sum of £35 / 45 Euros to provide cleaning services. Guests who would prefer to have the cottage cleaned for them at the end of their stay may pre-book the service at a cost of £30 / 35 Euros, payable with the bond on arrival.
- 4) To ensure the comfort of all of our guests, we do not accept pets in the accommodation and smoking is not permitted inside the cottage.
- 5) Use of all children’s play equipment etc is at the guests own risk and the safety of guests’ children remains the responsibility of their parents at all times. We recommend that children are supervised when using play equipment.
- 6) In order to facilitate a smooth transition between our guests, the accommodation will be available from 2pm on the day of arrival. Guests are asked to vacate the accommodation by 10:30 on the day of departure.

The owners aim to maintain all fixtures, fittings and equipment to a high standard at all times. Should you become aware of any problems with any provided items during your stay, please advise the owners at the earliest opportunity.

The owners commit to ensuring accommodation is ready for guests on their arrival and that all facilities are as described at the time of booking. Any changes to facilities which might adversely affect guests' stay will be notified in advance wherever possible and alternatives put in place, or compensation offered as appropriate.

Please advise the owners of the approximate anticipated time of your arrival at the cottage (up to 24 hours in advance) in order to ensure the owner is available to hand over the keys and provide you with a warm reception. We look forward to welcoming you!

Signed:

Date:

(On behalf of the owners.)

GUESTS:

Please sign below to accept the terms and conditions outlined above and return one copy to the owners.

Name:

Dates of Stay:

Contact Address:

Telephone No.

Mobile No.

Email contact:

I hereby confirm that I have read the terms and conditions and agree to abide by them.

Signature: _____

Date: _____